Conditions for taking your bicycle with you on the train

Valid from 16 September 2021

Subject to certain conditions, you may take your bicycle with you on domestic train services operated by NS Reizigers B.V. (hereinafter referred to as "NS"). Those conditions are listed below. The term 'bicycle' is taken to mean an ordinary bicycle, recumbent bicycle, electric bicycle, tandem, racing bicycle or dismantled bicycle. Carrier tricycles, bicycle trailers, four-wheeled pedalled carts and similar are not permitted.

General

- 1. A maximum of one bicycle can be taken per passenger.
- 2. You need to have a Fietskaart dal (Off-peak bicycle ticket) for your bicycle. The Fietskaart dal is the ticket for the bicycle on the train (see article 8 and further). If you use a bicycle modified or not as an aid because you have a functional disability, it may be taken with you free of charge if you meet the conditions stated in the Terms and conditions for NS Travel Assistance. You do no then have to purchase a Fietskaart dal. You can take a folding bicycle with you free of charge as long as you do not cause any inconvenience or nuisance as a result.
- Your bicycle may only be taken with you on the train during off-peak hours, i.e. on weekdays before 6:30, between 9:00 and 16:00, and after 18:30. Your bicycle 9. may therefore not be taken with you during peak hours even if the journey started before the peak period, unless a delay to the train in question meant you were unable to complete the journey during off-peak hours. Your bicycle can go with you on the train all day at weekends, on public holidays (except King's Day) and during July and August (even at peak times).
- 4. The restriction stated in Article 3 does not apply if you
 (i) use a bicycle modified or otherwise as an aid because
 of a functional disability and you are therefore allowed to
 take your bicycle free of charge, and/or (ii) are travelling
 with an international ticket for the international train on
 which you will be taking or have taken your bicycle.
 You may also take your bicycle with you during the peak
 period in such cases.
- 5. Your bicycle must be put in a special place in the train. If no such space exists or if it is unavailable e.g. because it is occupied by fellow travellers, your bicycle may not be taken along and your reservation will be cancelled (see Article 5). The conductor decides whether there is enough space.
- Bicycles may not be taken on the ICE International, Thalys, Eurostar, Nightjet and NS buses. In July and August, bicycles may also not be taken on the IC Berlin or IC Brussels.

7. You are responsible for keeping an eye on your own bicycle and removing your luggage from it unless the conductor gives permission for it to be left on your bicycle.

Fietskaart dal (off-peak bicycle ticket)

- 8. The bicycle ticket is valid on the date stated on it, during off-peak hours, i.e. on weekdays before 6:30, between 9:00 and 16:00, and after 18:30. The Fietskaart dal is therefore not valid during peak hours even if the journey started before the peak period, unless a delay to the train in question meant you were unable to complete the journey during off-peak hours. The Fietskaart dal is valid on the day stated on the ticket, including at weekends, on public holidays (except King's Day) and all day during July and August.
- The off-peak bicycle ticket is only valid when combined with another ticket; in other words, you always need a ticket for your own journey in addition to the Fietskaart dal.
- The Fietskaart dal is only valid in the period from 10 July to 15 September and when combined with a reservation for your bicycle (see above).
- The Fietskaart dal is valid with all rail carriers in the Netherlands except ICE International, Thalys, Eurostar and Nightjet. In July and August, the Fietskaart Dal is also not valid on the IC Berlin or IC Brussels.
- 12. You should purchase a Fietskaart dal in advance, i.e. before your journey, online on the NS website or through the NS app, at a ticket vending machine or at a counter. If you buy your Fietskaart dal as an e-ticket, the Conditions for E-tickets and Mobile Tickets apply. If you buy your Fietskaart dal from a ticket vending machine or at a counter, you will get a paper ticket with a chip in from the machine. Once purchased, a Fietskaart dal cannot be cancelled or returned.

Utrecht, September 2021

Changed compared to the version of 10 July 2021 is that the reservation conditions have been removed due to the end of the mandatory bicycle reservation pilot.