



Model withdrawal form NS season tickets

Complete and return this form only if you wish to withdraw from the contract during the withdrawal period. The withdrawal period expires 14 days after the day on which you ordered the NS season ticket.

After completing and signing this form, you can send it to the address below. You can also withdraw from your contract regarding the NS season ticket without using this model withdrawal form, by contacting our Customer Service department (NS Klantenservice). That can be done using the chat feature (open daily from 07:00 to 23:00), which you can find under www.ns.nl/klantenservice/contact, or you can call 030-7515155 (available 24 hours a day).

I hereby inform you that I wish to exercise my right of withdrawal and withdraw from the contract for the NS season ticket _____ [enter name NS season ticket]* that I purchased on _____ [enter the date here]*.

Enter your details [* mandatory]

Initials * _____

Surname prefix _____

Surname * _____

Street name and house number * _____

Postcode and town/city * _____

Phone number _____

E-mail address _____

NS Customer Number _____

Account number _____

Reason for cancellation _____

Date * _____

Signature (only if this form is submitted on paper)

Print this form out and send it to:

NS Reizigers B.V.
NS Customer Service
Postbus 2372
3500 GJ UTRECHT (NL)