

# Conditions on Altijd Vrij (Always Free) Monthly Ticket

Valid from September 2021

1. These terms and conditions apply to the Altijd Vrij Monthly Ticket. The Altijd Vrij Monthly Ticket is a prepaid travel ticket (and therefore not a subscription) that is loaded on to your personal public transport smartcard. You get unrestricted travel on the train within the Netherlands with this monthly ticket, during the period for which it is valid. NS provides two validity versions, namely the Altijd Vrij Monthly Ticket 1 month and the Altijd Vrij Monthly Ticket 3 months.
2. The Altijd Vrij Monthly Ticket may be used as soon as it is purchased. The Altijd Vrij Monthly Ticket 1 month is valid for one calendar month from the date of purchase. If you purchase your Altijd Vrij Monthly Ticket 1 month on 16 September for example, it is valid until 15 October. The Altijd Vrij Monthly Ticket 3 months is valid for three calendar months from the date of purchase. If you purchase your Altijd Vrij Monthly Ticket 3 months on 16 September for example, it is valid until 15 December. During this period, the Altijd Vrij Monthly Ticket is valid on every day of the week for the whole day, even during the rush hour.
3. Altijd Vrij Monthly Tickets are valid within the Netherlands both with NS Reizigers B.V. (NS) and with other rail carriers, except on Thalys, Nightjet or Eurostar. Altijd Vrij Monthly Tickets are not valid on Thalys, Nightjet or Eurostar. A supplement is required on IC direct and ICE.
4. Prior to and after your journey, you have to check in and out with the Altijd Vrij Monthly Ticket, as you usually do with the public transport smartcard. The [Public Transport Smartcard General Terms and Conditions](#) apply to the use of the public transport smartcard. NS's general terms and conditions (the [General Terms and Conditions for the Transport of Passengers and Hand Baggage of the Netherlands Railways \(AVR-NS\)](#)) apply when you travel with NS. If you travel with a different carrier, the General Terms and Conditions for Urban and Regional Transport apply to your train journey.
5. Altijd Vrij Monthly Tickets are only available from the NS ticket sales machines on the stations. Go through the following steps on the ticket machine:
  - Go to 'Maandkaarten' (Monthly Tickets)
  - Select the Maandkaart Altijd Vrij for 1 or 3 months
  - Choose the class you want
  - Hold your personal public transport smartcard in front of the reader to load the new Monthly Ticket on to your smartcard
  - Your Altijd Vrij Monthly Ticket may be used immediately.
6. The Altijd Vrij Monthly Ticket can only be loaded onto a personal public transport smartcard. A valid identity document with a photograph must be presented when the ticket is checked, i.e. a passport, identity card or driving licence. This identification requirement means that Altijd Vrij Monthly Tickets are only valid for passengers aged 12 or older.
7. Once purchased, an Altijd Vrij Monthly Ticket cannot be cancelled or refunded. NS is entitled to amend these conditions unilaterally at any time. The amended conditions apply from the date on which they come into effect and they will be communicated by NS on its website. Where an Altijd Vrij Monthly Ticket has been purchased and is still valid, you will have the right to reimbursement for the said ticket, if there is a change to the conditions that deviates substantially from what had been promised.

*NS Reizigers B.V., Utrecht, September 2021.*