

# Conditions on Traject Vrij (Free Route) Monthly Ticket

Valid from September 2021

1. These terms and conditions apply to the Traject Vrij Monthly Ticket. The Traject Vrij Monthly Ticket is a prepaid travel ticket (and therefore not a subscription) that is loaded on to your personal public transport smartcard. You get unrestricted travel on the train on a previously defined fixed route within the Netherlands with this monthly ticket, during the period for which it is valid. NS provides two validity versions, namely the Traject Vrij Monthly Ticket 1 month and the Traject Vrij Monthly Ticket 3 months.
2. The Traject Vrij Monthly Ticket may be used as soon as it is purchased. The Traject Vrij Monthly Ticket 1 month is valid for one calendar month from the date of purchase, on the previously selected fixed route. If you purchase your Traject Vrij Monthly Ticket 1 month on 16 September for example, it is valid until 15 October on the route concerned. The Traject Vrij Monthly Ticket 3 months is valid for three calendar months from the date of purchase, on the previously selected fixed route. If you purchase your Traject Vrij Monthly Ticket 3 months on 16 September for example, it is valid until 15 December on the route concerned. During this period, the Traject Vrij Monthly Ticket is valid on every day of the week for the whole day on the route concerned, even during the rush hour. Traject Vrij Monthly Tickets are not valid outside the selected fixed route.
3. Traject Vrij Monthly Tickets are valid within the Netherlands both with NS Reizigers B.V. (NS) and with other rail carriers, except on Thalys, Nightjet or Eurostar. Traject Vrij Monthly Tickets are not valid on Thalys, Nightjet or Eurostar. A supplement is required on IC direct and ICE.
4. Prior to and after your journey, you have to check in and out with the Traject Vrij Monthly Ticket, as you usually do with the public transport smartcard. The [Public Transport Smartcard General Terms and Conditions](#) apply to the use of the public transport smartcard. NS's general terms and conditions (the [General Terms and Conditions for the Transport of Passengers and Hand Baggage of the Netherlands Railways \(AVR-NS\)](#)) apply when you travel with NS. If you travel with a different carrier, the [General Terms and Conditions for Urban and Regional Transport](#) apply to your train journey.
5. Traject Vrij Monthly Tickets are only available from the NS ticket sales machines on the stations. Go through the following steps on the ticket machine:
  - Go to 'Maandkaarten' (Monthly Tickets)
  - Select the Maandkaart Traject Vrij for 1 or 3 months
  - Choose the class and route you want
  - Hold your personal public transport smartcard in front of the reader to load the new Monthly Ticket on to your smartcard
  - Your Traject Vrij Monthly Ticket may be used immediately.
6. The Traject Vrij Monthly Ticket can only be loaded onto a personal public transport smartcard. A valid identity document with a photograph must be presented when the ticket is checked, i.e. a passport, identity card or driving licence. This identification requirement means that Traject Vrij Monthly Tickets are only valid for passengers aged 12 or older.
7. Once purchased, a Traject Vrij Monthly Ticket cannot be cancelled or refunded. NS is entitled to amend these conditions unilaterally at any time. The amended conditions apply from the date on which they come into effect and they will be communicated by NS on its website. Where an Traject Vrij Monthly Ticket has been purchased and is still valid, you will have the right to reimbursement for the said ticket, if there is a change to the conditions that deviates substantially from what had been promised.

*NS Reizigers B.V., Utrecht, September 2021.*