

Terms and conditions NS PriceTime Deal

Valid from 1 February 2024

An NS PriceTime Deal lets you buy a one-way ticket (an E-ticket) before the journey date at a variable discount. This discount can be up to a maximum of 60% compared to the regular full fare for a one-way ticket and it applies only to journeys made with NS. The discount you receive from NS depends (among other things) on how far in advance you purchase the E-ticket using NS PriceTime Deal (known as the 'advance booking interval'), how crowded the route is expected to be, the chosen time slot and the journey date.

NS PriceTime Deal is being introduced by NS Reizigers BV (hereinafter "NS") in various phases:

NS PriceTime Deal is introduced by NS in various phases. The first phase commences on February 1, 2024. In this initial stage, discounts are applied to tickets for off-peak travel on specific NS routes. These discounted tickets must be purchased at least one calendar day before the planned journey date. The discount amount is determined by factors such as the advance booking period, the day of the week, and the specific NS route. The advance booking period is a maximum of 30 days before the journey date. In the subsequent phases, the expected crowding on the selected NS route during the chosen time slot will also influence the discount amount.

These terms and conditions apply to the first phase of NS PriceTime Deal.

Article 1: Phase 1

1. The discounts given during the first phase range from 10% to 60% of the regular full fare for a one-way ticket on the NS route in question and depend on the day, the route and the advance booking interval before the journey date. During Phase 1, you receive an NS PriceTime Deal ticket for an 'Enkele reis Dal' (Off-peak one-way ticket).

Article 2: General

- 2.1 A ticket with NS PriceTime Deal can only be obtained as an E-ticket and can only be purchased through the journey planners on the website (NS Reisplanner in ns.nl) and the NS app. The following apply for these E-tickets:
 - a) Use of the E-ticket is subject to the E-ticket Terms and Conditions.
 - b) it is a personal ticket that is non-transferable, and
 - c) when purchasing online, the passenger's initial(s) and last name must be entered in full before payment, and must match the name as stated on the identity document of the passenger concerned. On public transport, the duty to provide proof of identify applies from the age of 12. A valid identity document with a photograph must be presented when the ticket is checked.
- 2.2 E-tickets with the NS PriceTime Deal are valid for a one-way journey on the route and in the class and on the date and date stated on the E-ticket.

- 2.3 E-tickets with the NS PriceTime Deal in Phase 1 are only valid in off-peak hours, which on weekdays are before 06:30, between 09:00 and 16:00, and after 18:30. Travelling with these E-tickets is therefore not permitted during peak hours, even when the journey starts before the peak period, unless there is a delay. If a delay makes it impossible to complete the journey during off-peak hours, the E-ticket with the NS PriceTime Deal is also valid during any additional journey time outside the off-peak period caused by the delay. An E-ticket with the NS PriceTime Deal is also valid at weekends and all day on public holidays. An NS PriceTime Deal is not valid on King's Day (Koningsdag, 27 April).
- 2.4 E-tickets with the NS PriceTime Deal are only valid for travel with NS. E-tickets with NS PriceTime Deal are not valid on the domestic routes of the international trains subject to a reservation requirement, such as Nightjet and Eurostar.
- 2.5 An E-ticket with the NS PriceTime Deal is not valid in combination with other products and/or other promotions.
- 2.6 Once purchased, an E-ticket with the NS PriceTime Deal cannot be changed, cancelled or refunded except where NS is legally obliged to do so. The right of withdrawal does not apply to tickets and therefore does not cover an E-ticket with the NS PriceTime Deal.
- 2.7 NS is entitled to amend these conditions unilaterally at any time. The amended conditions apply from the date on which they come into effect, and they will be communicated by NS on its website. Where an E-ticket with the NS PriceTime Deal has been purchased and is still valid and it is a change that deviates substantially from what had been promised, the right to a refund for E-tickets with the NS PriceTime Deal that have already been purchased will be honoured.